

Clinic information part 2



Sarah Bleier, APNP, FNP-C
Prevea Nurse Practitioner
(844)616-3556
Online scheduling
available at:
www.prevea.com/NJSD

Neenah Joint School District Health & Wellness Center

Mon. 7 a.m. to 1 p.m.
Tues. 11 a.m. to 5 p.m.
Wed. 7 a.m. to 1 p.m.
Thurs. 11 a.m. to 5 p.m.
Fri. 7 a.m. to 1 p.m.

Last week we talked about services available through the Neenah Joint School District Health and Wellness Center, and also talked about who can utilize the clinic. This week we'll talk about how to schedule, and some finer points on fees for clinic utilization. First, let's meet the clinic health assistant.

My name is Tyanne Bastian. I have been with Prevea Health for three years, working in the lab as a phlebotomist. I started at the Neenah Joint School District Health and Wellness Center in August of this year, and will complete my certification as a medical assistant in the next few weeks. I am often a patient's first contact when they arrive for an appointment, and I enjoy making patients feel comfortable in the clinic. When I am not at work, I enjoy gardening, canning, and spending time with my family.

We offer several ways to schedule an appointment. You can call our scheduling line at 844-616-3556, which rings to a call center located in Green Bay. This call center takes phone calls for all of the clinics in our department, so if their volume is high, you may experience some hold time. We also offer online scheduling at www.prevea.com/njtd. You can use this scheduling site with or without a MyPrevea account. We also offer walk-in appointments as our schedule allows, but scheduled appointments are prioritized and recommended.

Patients who have met their yearly out-of-pocket maximum on the school district's insurance plan- and provide proof of having met this- pay no fees for services at the Health and Wellness Center. You can prove this by referencing a recent EOB (explanation of benefits) from your insurance. Patients who have met their deductible for the year pay the usual fees for services at the Health and Wellness Center, but will receive a refund for 80% of the fees they paid. (This lines up with having a 20% responsibility once the deductible is met.) Having the patient or responsible party pay the full amount up front at the time of service is a requirement put in place by the school district as part of their due diligence on insurance requirements. The refund comes via check from Prevea Health within a few weeks of the appointment. If you have questions on deductible versus out-of-pocket maximum, please reach out to your HR department. Next week we'll meet the physical therapist and learn more about who can use the clinic in addition to employees.