

Clinic information (week 4)



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Neenah Joint School District Health & Wellness Center

Mon. 7 a.m. to 1 p.m.
Tues. 11 a.m. to 5 p.m.
Wed. 7 a.m. to 1 p.m.
Thurs. 11 a.m. to 5 p.m.
Fri. 7 a.m. to 1 p.m.

We've spent a few weeks providing reminders (or perhaps new information) on clinic services, fees, and logistics. This is a good time to talk about the upcoming year. Changes are coming to the school district's insurance plan in 2023, but we are excited to report that there are no changes to fees, services, or logistics to those receiving care at the Neenah Joint School District Health and Wellness Center. Those who elect to carry the NJSD insurance will still be seen for \$25 for acute visits (sore throat, rash, sprained ankle, etc), and those with a different insurance plan are seen for \$37.50 for an acute visit.

When arriving for an appointment at the clinic, please bring along your insurance card. This is important even if you have been to the clinic in the past, as we need to have the most up to date insurance card for each patient seen at the clinic. Scanning this insurance card into your medical chart is one of the ways that we verify your insurance coverage, and that the correct visit fee is collected. In addition, there are a few types of services that are billed directly to the NJSD insurance plan, which is not possible if we don't have an updated insurance card.

As discussed a few weeks ago, the cost of your visit and any lab tests are collected at the time of the appointment, so we ask that you bring along a method of payment. You can pay via check or debit/credit card, and HSA cards are accepted. (We can also accept exact cash payments, but we do not keep a cash drawer on hand, so we can't make change.) Recall that- for those who carry the NJSD insurance- there is no fee to be seen once the yearly out-of-pocket maximum is met. We simply ask that the patient provide proof that this maximum has been met. You can bring along an EOB from your insurance or can pull up your insurance's website while here in the clinic to show us. My understanding is that your new insurance for 2023 will have an app, through which you can access this information as well.

Retirees remain eligible to utilize the school district as long as they retired in good standing after 10 years or more of service to the school district. Rates are the same as for active employees, and are dependent on whether the retiree retains coverage on the school district's insurance plan.

Lastly, even with Shattuck Middle School closing at the end of the 2022-23 school year, the clinic is planned to remain right where we are for the foreseeable future. Our clinic space functions quite well and meets the needs of both the patients and staff.